

One of the benefits of taking time to create a comprehensive property guide is reducing or even eliminating the amount of back and forth questions from your guests. Feel free to use and customize the messaging below:

#### **New Reservation:**

Hello (Guest Name), and thanks for your reservation!

2 or 3 days before your stay I will send you details with check-in instructions. Until then, checkout our home's digital property guide. You'll find valuable information that will help you prepare for your stay, our favorite places to visit, parking, house rules, and so much more!

(Everhost property guide link)

Look forward to hosting you!

Cheers, Host Name

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### 5 Day Before Stay:

Hi (Guest Name),

We look forward to welcoming you! Will send check-in instructions in 2-3 days.

If you have not already, make sure you checkout and share our digital property guide with everyone traveling with you.

(Everhost property guide link)

Excited to host you! Host Name



#### **Check-In Instructions:**

Hi Guest Name),

We look forward to welcoming you on (date). Check-in any time after: (time)
Our home is located at (address).

Any questions about check-in or parking can be answered in our property guide. If you have questions not found in our home guide, please don't hesitate to ask.

(Everhost property guide link)

Cheers! Host Name

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## **First Morning:**

Good morning Guest Name),

I hope you had a great night's sleep and settled in ok.

Just checking up to see if everything is up to your expectations so far. If there's anything you need, or anyway I can make your stay more comfortable, please let me know.

Also, if you're looking to experience (city name) like a local, find some of our favorites in our home's property guide.

(Everhost property guide link)

All the best and enjoy your stay! Host Name



# **Check-Out Message:**

Hi Guest Name),

I hope you are having a wonderful stay! Would like to remind you the check-out time is by (time) on (date).

We have some important check-out information in our property guide. Please take some time to carefully review our check-out procedures!

(Everhost property guide link)

Safe Travels! Host Name